

# R O S C I O L I



As you no doubt have observed, Roscioli Yachting Center, Inc. (RYC) has been and is presently engaged in an on-going major construction and modernization project which includes new structural steel galvanized covered marine sheds on the East and West side of the RYC facility. As part of this modernization project and for the convenience and benefit of our RYC clients, we are pleased to announce that the installation of our new “state of the art” computerized telephone system has been completed and is now ready for your use.

Please be advised that you can take advantage of our newly installed private telephone service for a connection fee of \$25.00 plus any applicable phone charges. In order to activate the service, “plug in” the telephone connection into the available telephone receptacle, contact the RYC receptionist, provide her with your credit card, and advise her to complete the connection.

With this in view, we submit for your additional information the following recommendations, together with currently effective published (cost) rates for telephone usage:

1. When you initiate a call we recommend in the event the entity or individual you are attempting to reach does not answer the telephone in or within 30 seconds (approximately 10 rings) from the inception of your attempt, please disengage the call as any time utilized subsequent to the first 30 seconds of your call will be billed to your account.
2. To initiate a local telephone call, dial “9” + (954) + the number of your choice.
3. To initiate an international call, dial “9” + “01” + country code + the number of your choice. An intercept operator (automated) will request information from you and offer instructions to you in order to complete the call to the international number of your choice.
4. To initiate a long distance call, dial “9” + “1” + area code + the number of your choice.
5. All calling card or collect calls must be initiated by dialing “9” + “0” and then follow the telephone operator’s instructions.
6. To activate your voice mail, pick up the handset and dial 640-9440. **Please do not change the generic greeting to a custom greeting because it may malfunction.** The greeting should say only the extension number.
7. To retrieve voice mail messages, dial “440” enter code “0000” and follow the recorded instructions.

**CURRENT BILLABLE TELEPHONE RATES**

<b><u>Description</u></b>	<b><u>Rates</u></b>
I. Local calls within area code "954"	\$.50 flat rate per call
II. Any call initiated to a location in the U.S. (not including area codes 954, 305, 561, 786)	\$.30 per minute
III. Any call initiated (Intra Lota) within area codes 305, 561, 786	\$.14 per minute
IV. Telephone Operator Directory Assistance	\$2.00 flat rate per call
V. Toll Free calls within the area codes 800, 877, 888	\$.50 flat rate per call
VI. All calls initiated to the Caribbean area within the area codes 264, 268, 242, 246, 441, 284, 345, 767, 809, 473, 876, 664, 787, 869, 758, 784, 868, 649, 340, 341	\$.75 per minute
VII. Overseas Calls	\$4.00 a minute
VIII. Internet Access	\$.50 for the first hour \$.10 a minute thereafter

In the event you have questions or require assistance, dial "0" to contact the RYC receptionist.

We appreciate your cooperation.

I acknowledge and accept the above rates and instructions:

VESSEL NAME: \_\_\_\_\_

\_\_\_\_\_  
(Authorized Signature)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Print Name)